[](https://luxurylodgesofaustralia.com.au/)Luxury Lodges of Australia Media Backgrounders: DNA Series (7 of 11)

# Our DNA: Our People

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| Our People are our essentially our ‘secret sauce’. Luxury Lodges of Australia (LLoA) is an inclusive, family-like community of hospitality and tourism professionals. It is this culture of hospitality that generates an overarching atmosphere at the lodges comprising several essentials including a generosity of spirit, a warm welcome and genuine first name service - that binds the lodges as a collective and keeps guests returning for more. | |
| Our people include | * The LLoA Founders, those lodge owners and visionaries whose passion, investment and sheer hard work has defined Australia’s unique style of experiential luxury. * The LLoA Board of Directors who steer the direction for the collective, driving awareness of Australian experiential luxury. * The Lodge Managers, many of whom have led their lodge for years, or who have worked across several LLoA properties - who offer a warm hug of hospitality and that distinctive personalised Luxury Lodge service every day. * The Lodge Teams, both at the front of house and behind the scenes, the chefs and tour guides, restaurant and front office staff, housekeeping and maintenance staff. |
|  | It’s the sum of all these parts that makes the LLoA guest experience a special and enduring one. [Contact us for introductions](mailto:penny@luxurylodgesofaustralia.com.au) |